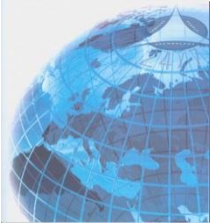




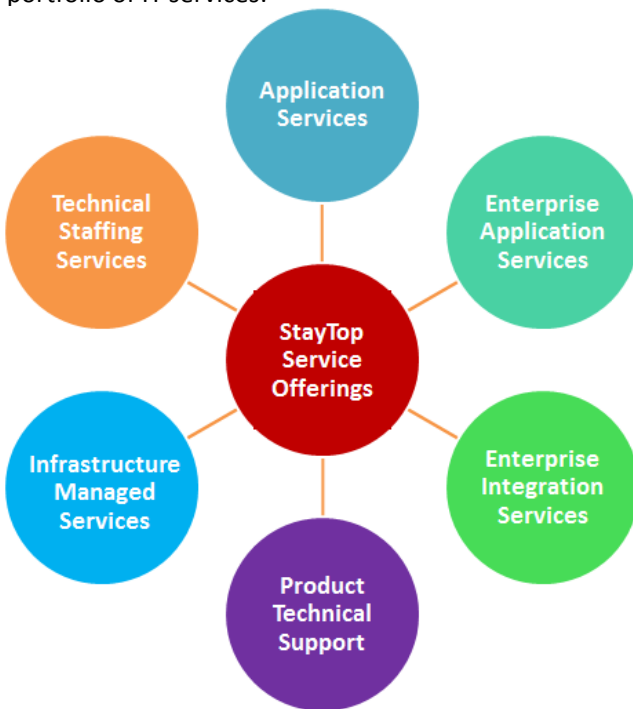
Service Offerings





Service Offerings

StayTop's IT services help customers transform themselves to stay ahead of competition and optimize their business processes. We offer the following portfolio of IT services:



Application Services

Solutions for every Information Technology task that client wants to get done." StayTop develop and delivers best-in-class application services, solutions to suit our customer's unique business requirements and strategies. Our portfolio of application services include:

- Application Development, Enhancement & Maintenance
- Portal Services
- Business Process Re-engineering
- Legacy Conversion
- Systems Integration
- Data Warehouse and Business Intelligence
- Testing Services

Enterprise Application Services

StayTop's Enterprise Application services portfolio includes right from package evaluation, selection, implementation, post-implementation support. Our methodologies and domain expertise reduce the Total Cost of Ownership of the package for your enterprise.

- ERP (SAP, Oracle, PeopleSoft)
- CRM (Salesforce, Siebel)
- SCM (SAP, Oracle)

Enterprise Application Integration (EAI)

StayTop delivers enterprise application integration services designed to meet your specific business objectives. Our enterprise application services help control costs, extend internal capabilities, and ensure your applications scale with your business. StayTop leverages its experience in EAI to deliver faster returns on investment for its clients.

Our EAI Services include

- Enable an application architecture that optimizes reuse
- Enable collaboration within the organization
- B2B and B2C Integration
- Legacy Integration
- Enable integration between applications, processes and data

Technical Staffing Services

Our core competency in IT staffing services is provided by creating client-centric, cost-effective information system solutions. With StayTop, you will have access to qualified, talented professionals from any discipline representing every skill set, no matter how obscure or scarce.

StayTop's Staffing Services include:

- Contract Staffing
- Permanent Placement

StayTop's Service Offerings

Technical Support Services

StayTop provides outsourced Technical Support Services for global clients for more than 10 years. We offer the entire Support Life Cycle Management services which include:

- Multi-Channel Support Solution: Voice, Email, Chat and Portal
- Enabling Tools: CRM, Knowledgebase, Remote Diagnostics
- Level 1/ Level 2 and Level 3 Support Services
- Product Support Services
 - Installation/ Configuration Support
 - Product Registration / Activation
 - Functional Usage Support Services
 - Troubleshooting Services
- IT & Software Support Services
 - Troubleshooting –L1/ L2
 - Functional Usage Support Services – L1
 - Support – L1 / L2
 - Upgrade Issues services
 - Licenses services

We provide Technical Support Services for Business to Business (B2B) and Business to Customer (B2C).

Infrastructure Services

StayTop delivers end-to-end IT Infrastructure management services to meet the dynamic needs of your businesses. These Infrastructure Services enable our clients to reduce IT overheads and improve their efficiencies while gaining access to a range of skills at a minimal cost. Our services help our clients in mitigating risks; optimize their IT infrastructure, gain access to niche skills improve response-times and improve their business efficiencies.

We provide end to end services that operate, maintain and monitor client's IT infrastructure and cover the entire span of IT Infrastructure right from application management to storage management.

Our Infrastructure Services portfolio include:

- Desktop Management
- Server management
- Application Management
- Network management
- Storage Management
- Database Management
- Security Management



About StayTop

Established in 1997, StayTop Systems has achieved remarkable growth and recognition as one of Bay Area's most reputed IT services company.

Located in the heart of Silicon Valley, StayTop Systems has for the past decade provided its services to major enterprises such as Cisco Systems, Salesforce.com and WAL-MART to name a few.

StayTop Systems is wholly owned subsidiary of Goldstone Technologies Limited, India.

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